

Symantec pcAnywhere™ 10.0

Fast and secure remote access to PCs and servers

In today's connected world, IT professionals have to manage servers and networks enterprise wide and provide helpdesk support to mobile workers around the world—with less time and resources than ever before. What's needed is a secure and reliable remote-control solution that lets administrators connect, install, configure, and troubleshoot via any connection.

> The #1 choice of IT professionals

Symantec pcAnywhere is *the world's best-selling remote control solution for providing helpdesk support and managing and supporting networks, servers, workstations, and mobile PCs. By enabling administrators to take control of remote machines to resolve problems faster, new Windows 2000-certified pcAnywhere 10.0 increases IT and helpdesk productivity. With several new policy and security tools, administrators can create customized installations and safely deploy Symantec pcAnywhere in any environment. True to its heritage, version 10.0 remains the first choice of end-users for connecting to their office PCs.

> Secure remote control

Symantec pcAnywhere provides robust security with more security features than any other remote-control solution. The new Remote Access Perimeter Scanner helps administrators protect the network by locating—and stopping—unsecured hosts on the network or phone lines. A new Serialization capability allows administrators to add security codes to all host and remote objects to prevent outside access. And new Integrity Checking lets you lock down installations to prevent hackers from changing pcAnywhere settings—and prevents pcAnywhere operations if changes are detected. All that, plus seven new authentication methods, mandatory passwords, and tools that log the applications used and files accessed during each session make Symantec pcAnywhere the most secure remote control solution available.

Customize installations for smaller footprints and policy enforcement

The new pcAnywhere Packager utility lets you reduce the program's footprint on users' hard disks by installing only the needed components. In addition, it helps IT personnel carry out security and remote access policies by controlling which capabilities are provided to users. Administrators can select which components are installed, which settings can be modified by users, which pcAnywhere Host and Remote objects are included, and how the installation will look to the end-user.

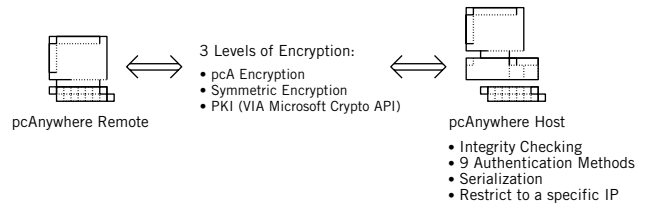
KEY POINTS

- > Provides more security features than any other remote control solution
- > pcAnywhere Packager creates custom install sets that reduce the footprint, enforce policies, and customize pcAnywhere
- > Remote Access Perimeter Scanner detects unprotected remote access hosts on networks and phone lines
- > Increases helpdesk and server management productivity
- > Windows® 2000 Certified
- > Mandatory host passwords prevent unauthorized access
- > Web-based deployment means faster and easier installations
- > Enhanced file transfer features for easy directory navigation
- > Authentication options now include generic LDAP, ADS, NDS, Novell Bindery, FTP, HTTP and HTTPS
- > Enables fast remote connections with cable and DSL modem compatibility

*pcAnywhere is the #1-selling remote access software product from November 1998 through November 2000 - unit market-share leader based on Symantec's custom categorization of data provided in the monthly PC Data Retail Software Report: November 2000.

> Manage servers and provide helpdesk support—without leaving your desk

Symantec pcAnywhere lets administrators remotely manage and support networks, servers, and end-users—all through a single, consistent interface. New wizards and troubleshooting tools make it easier to provide remote problem resolution. Using LDAP lists, you can quickly locate the machine you want to connect to. And the Host Administrator makes it easy to stop or start remote hosts. Administrative functions can also be integrated with Microsoft® Systems Management Server, Computer Associates® UniCenter TNG®, and Tivoli® NetView® management systems.



pcAnywhere offers more security options and features than any other remote control application. 3 levels of encryption protect the data stream between the host and remote. Unauthorized connections are eliminated with serialization, IP screening and 9 different authentication methods. Integrity checking can also be used to prevent tampering with the pcAnywhere host.

> Deploy pcAnywhere with ease

IT managers can create installation sets using the new pcAnywhere Packager. Installation sets can then be deployed using the new Web deployment tool that makes rollouts easier and more cost effective than ever before.

> Transfer data, synchronize files, and run applications—the fast and easy way

Symantec pcAnywhere remains today's leading solution for connecting telecommuters and remote employees to office PCs and servers to transfer files and run applications. Its optimized design ensures the best performance at any connection speed, across a wide range of connection methods—including standard modems, Cable, DSL, ISDN and other high bandwidth connections.

> Powerful new features in Symantec pcAnywhere 10.0

The latest version of the world's best-selling remote control solution includes many important enhancements:

PCANYWHERE PACKAGER. IT administrators can now create customized install sets that specify which pcAnywhere features are installed and which configuration settings end-users can change. With pcAnywhere Packager you can set up security options and generate a Microsoft Installer (MSI) file or self-extracting executable for deployment using the web deployment tool or other deployment methods of your choice. By giving administrators the option to install fewer features, pcAnywhere Packager lets you reduce the installation size which accelerates and simplifies deployments according to the needs of your organization.

REMOTE ACCESS PERIMETER SCANNER. Allows administrators to determine if there are any hosts installed on the network without the proper security configurations—including pcAnywhere hosts and hosts from other products. The Remote Access Perimeter Scanner also lets IT identify rogue installations, such as employees that are bypassing the firewall to connect directly to their work machine via modem.

- Allows administrators to instantly stop insecure pcAnywhere hosts remotely
- Can scan a range of TCP/IP addresses or phone lines to detect vulnerabilities due to remote access products that do not have passwords.

WEB-BASED DEPLOYMENT. With this new deployment tool, administrators can quickly roll out pcAnywhere to a large user base—with no additional deployment tools necessary.

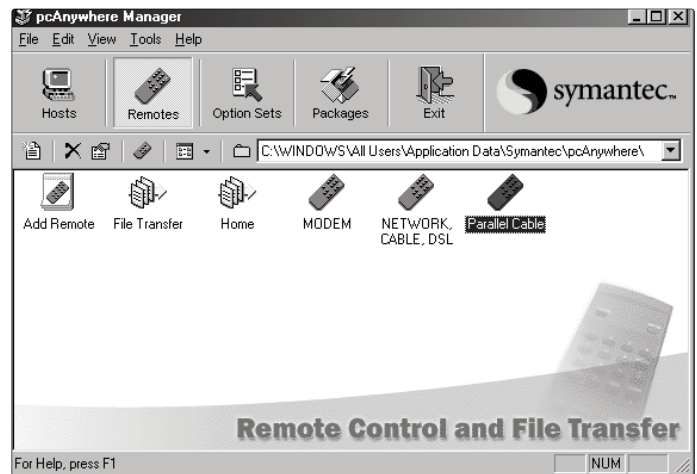
ENHANCED LOGGING. pcAnywhere v10.0 can be set up to log every action involving files and applications during a remote session.

- Provides a complete picture of all activity during remote control sessions
- Enables the development of proactive security measures to prevent intrusions

Additional Authentication Options. In addition to pcAnywhere and NT authentication, pcAnywhere v10.0 includes seven new authentication methods for validating users who are connecting to a pcAnywhere host. Administrators can create centralized user-name and password lists without having to maintain a separate list of users for pcAnywhere authentication.

- Active Directory Services (ADS)
- Novell Directory Services (NDS)
- Generic LDAP
- FTP
- HTTP
- HTTPS
- Novell Bindery

For more information about Symantec pcAnywhere 10.0, visit:
www.symantec.com/pca



pcAnywhere Manager Window

SYMANTEC PCANYWHERE IS A KEY COMPONENT OF SYMANTEC ENTERPRISE ADMINISTRATION.

Awards:

Windows 2000 Pro Certified
Mobile Computing 1st Class Award
Network Computing Editors Choice
Network Computing Well-Connected Award



SYSTEM REQUIREMENTS
PCANYWHERE 10.0

Win95/98/NT4

- Pentium or faster processor
- 16 megabytes (MB) of memory (RAM);
32 MB recommended
- VGA or higher resolution monitor

WINDOWS 2000

- 133 MHz or higher Pentium-compatible CPU
- VGA or higher resolution monitor
- 64 megabytes (MB) of RAM
recommended minimum

WINDOWS ME

- Pentium 150MHz processor or better
- VGA or higher resolution monitor
- 32MB of RAM or better

WORLD HEADQUARTERS

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Symantec has worldwide
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For specific country
offices and contact numbers
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